



# Ruchika Mungekar

QA engineer

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Quality Assurance Engineer with **3+ years of experience** in web, mobile, and voice application testing. Skilled in **Functional, Regression, Smoke, Sanity, Exploratory, and API testing**, with hands-on experience in **Jira, Trello, Postman, Selenium, and Amplitude**. Adept at collaborating in **Agile teams**, improving test coverage, and ensuring high-quality software delivery.

## WORK EXPERIENCE

- QA Engineer**  
Flair Labs Pvt. Ltd. Mumbai  
07/2022 - 12/2025  
*Achievements/Tasks*
  - Designed and executed **test plans/strategies** for web and mobile apps.
  - Built and maintained **automation scripts (Selenium + TestNG, Java)** with **ExtentReports**.
  - Performed **cross-browser and mobile testing**, ensuring consistent user experience across Chrome, Safari, Firefox, and Android/iOS devices
  - Contributed to **performance testing (JMeter)** to assess load and stability.
  - Logged, tracked, and managed defects using **Jira** and **Trello**, **Notion**, **Excel**.
  - Used **Amplitude** for user behavior tracking and performance analytics to support **Data-Driven testing**.

## PROJECTS

- Video KYC - Verification and Fraud Detection**
  - Executed 300+ test cases across **Functional, Mobile, API, and Web testing**.
  - Conducted pre-call testing: validated checks for network, camera, and microphone readiness to enhance first-attempt success rates.
  - Tested both **agent-assisted** and **self-serve V-KYC modes** to ensure seamless customer journeys.
  - Tested end-to-end document and liveness workflows: **ID capture, tampering checks, live video flow, face liveness, activity validation, and face-ID matching**.
  - Developed and maintained **automation scripts (Selenium + TestNG, Java)** for regression suite, reducing manual test effort and improving release quality.
  - Performed **API testing using REST Assured** to validate backend services.
- Voice Application**
  - Designed **LLM conversational test strategies** using **scenario modeling and exploratory testing** to validate accuracy, relevance, and safety. Tested **voice-based interactions (Alexa)** and **OTT applications** for functionality and user experience.
  - Tested **ASR, NLU, TTS** components focusing on intent recognition, slot resolution, and speech quality.
  - Analyzed **audio logs, transcripts, and API/JSON responses**, triaged issues, and reported defects clearly.
  - Gathered requirements, executed tests, and logged defects using tracking tools.
  - Handled client interactions by providing demos for change requests and core product features.
- Sauce-Demo Application**
  - Integrated **TestNG** and **ExtentReport** to get Modern HTML reporting.

## EDUCATION

- B. Tech in Electronics Engineering**  
K. J. Somaiya College Of Engineering  
08/2018 - 07/2021 CGPA 7.5

## SKILLS

- Selenium Selenium Webdriver Rest Assured
- Skill TestNG Java JMeter GitHub
- Regression Testing Mobile Application Testing
- API Testing (Postman) Black Box Testing
- Exploratory Testing Jira Javascript
- Smoke and Sanity Testing Test Case Design
- Usability Testing Integration Testing Trello
- Alexa Skill Testing Web Application Testing
- Voice Command Testing Amplitude MS-Excel
- VS Code Eclipse IntelliJ

## ACHIEVEMENTS

- Honorable contribution award (2025)  
*Flairlabs Pvt. Ltd. - Consistent QA for reliability in testing, accurate defect tracking, and timely delivery.*

## CERTIFICATES

- Automation Testing (04/2025 - Present)
- Software Testing - Quality Software Technologies (02/2022 - 06/2022)
- Learning REST APIs – LinkedIn (06/2023 - 08/2023)  
*Skills: REST APIs*

## LANGUAGES

- English *Professional Working Proficiency*
- Hindi *Professional Working Proficiency*
- Marathi *Native or Bilingual Proficiency*

## INTERESTS

- Playing Games
- Travel
- Exploring Tools