



Jyotiska Borah

Software Engineer Intern

PROFILE

Highly motivated Fresher Software Developer with a strong foundation in Python and C++. Founder and Developer of [Jeuti.in](#), a platform for Assamese word games. Proven ability to collaborate with cross-functional teams to deliver user-friendly applications, improve system reliability, and increase customer satisfaction. Skilled in agile methodologies, SQL and Flask frameworks.

[GitHub](#)

[LinkedIn](#)

Contact

jyotiskaborah@gmail.com

+918826483210

Tezpur, Assam

Skill



Language

English,
Hindi,
Assamese

Hobbies

Cooking,
Reading tech blogs

WORK EXPERIENCE

● January 2021 – March 2024

Everest Tutorial, Tezpur

Assistant Manager and Tutor

- Introduced innovative teaching methods, including digital learning tools, which increased student engagement by 30%.
- Tutored class VIII-XII students in Computer Science and Science.
- Developed a scalable chapter-wise quiz-generating application for teachers, which helped them to execute tests and evaluations faster.

● May 2017 – August 2020

Vacillate Info Solutions Private Limited, New Delhi

Technical Support Representative

- Ensured 100% customer satisfaction by implementing effective strategies and eliminating the root causes of customers' technical issues.
- Coordinated with Level 1 technical support specialists to take over calls outside their level of support.
- Assisted customers in resolving technical issues by phone, email, and chat.
- Installed and configured computer hardware, software, systems, networks, printers and scanners.

EDUCATION

● **Class 12, CBSE**

2008

Completed Higher Secondary School with PCM + Computer Science.

CERTIFICATION

● **PCEP (Certified Entry-level Python Programmer), Python Institute**

August 2024

Certificate : <https://verify.openedg.org/?id=MQef.9zrH.NG5z>

VOLUNTEERING

● July 2023 – September 2023

Collaboration with Game Developer

Amuse Labs, San Francisco CA

[Amuse Labs](#), a leading digital platform for Smart Games, is a B2B SaaS company trusted globally by brands and publishers. Specializing in the digital and tech prowess powering Smart Games like Crosswords, Sudokus.

- Volunteered to add Assamese language to the platform.
- Resolved a challenging task to implement a Devanagari script in Word-games.
- Used Python, SQLite and Flask to automate the puzzle creation process.