

Akankshi Sharma

QA Engineer (Immediate joiner)

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Professional Summary

Results-driven **QA Engineer with 5+ years of experience** in manual testing across **Web, Mobile, and API applications**. Skilled in **test planning, execution, and defect tracking** for **ERP, CRM, e-commerce, and AI-driven applications**. Experienced in **functional, regression, exploratory, and cross-browser testing** using tools like **JIRA, Postman, and Trello**. Strong knowledge of **SDLC, STLC, and Agile methodologies**. Currently transitioning into **test automation**, learning **Selenium, JMeter, and API automation**. Passionate about **enhancing software quality, reducing defect leakage, and ensuring seamless user experiences**.

Technical Skills

Manual Testing: Functional, Regression, Exploratory, UAT, Cross-browser, Mobile (iOS, Android), Web and REST API.

Test Automation: API Automation (Postman), UI (Selenium), Performance (JMeter) (*Beginner Level*)

Test Management Tools: JIRA, Bugzilla, Trello, Mantis

Methodologies: Agile (Scrum, Kanban), SDLC, STLC

Programming & Scripting: Learning Java for automation, SQL (Basics)

Work Experience

QA Engineer | Xapads Media | 07/2023 – 05/2025 | Noida, India

- Designed and executed **functional, regression, and exploratory tests** for web and mobile applications.
- Conducted **API testing using Postman** and improving defect resolution by **30%**.
- Collaborated in **Agile sprints**, working with developers and product teams to ensure software quality.
- Assisted in transitioning to **automation testing with JMeter**, increasing test coverage.

Software Tester | Omnist Tech Hub Solutions | 05/2022 – 03/2023 | Noida, India

- Performed **manual testing** for enterprise applications, ensuring **95% test coverage**.
- Led **test case documentation**, improving organization and defect tracking.

Software Tester | Soulgenie Health Pathways LLP | 09/2020 – 04/2022 | Noida, India

- Conducted **B2B & B2C e-commerce testing**, improving checkout flow and product stability.
- Managed defect tracking using **Trello**, reducing defect leakage by 20%.

Software Tester | Terete Business Solutions | 07/2018 – 11/2019 | Noida, India

- Performed **end-to-end functional testing** and **cross-browser testing** with BrowserStack.
 - Documented test cases and scenarios to improve QA process efficiency.
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Key Projects

LeanOn – AI Productivity App

- **Tools:** API Testing (Postman), JIRA, OpenAI
- Ensured chatbot functionalities performed optimally.

Chatie – AI-Based Entertainment App

- **Tools:** Postman, JIRA, OpenAI
- Conducted functional and UI testing, ensuring smooth user interactions.

Go-Guard – Multi-Platform Security App (Web, iOS, Android)

- **Tools:** Postman, Responsive Design Checker, Browser Inspect Tool, JIRA
- Performed mobile & API testing, ensuring seamless security features.

CJ Darcl Logistics – Transportation & Logistics Platform

- **Tools:** Browser Inspect Tool, JIRA
- Conducted end-to-end system testing to optimize logistics workflow.

Soulgenie – B2B E-Commerce Platform (Health & Wellness)

- **Tools:** Manual Testing, Trello
- Ensured product catalog accuracy and smooth checkout process.

Health And Yoga – B2C E-Commerce Platform (Wellness Products)

- **Tools:** Manual Testing, Trello
 - Verified payment gateway and shopping cart functionalities.
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Certifications & Training

- **Selenium WebDriver with Java** (*Currently Learning*)
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Education

Bachelor of Computer Application | CCS University | 2015 – 2018

Class XII | DSR Modern School | 2014 – 2015

Class X | JKG Senior Secondary School | 2012 – 2013