

PRATIK AGARKAR | SENIOR SYSTEM ENGINEER

Pratikagarkar30@gmail.com | +918999346390 | Nagpur – 441111

<https://www.linkedin.com/in/pratik-agarkar/>

Summary

Results-driven Senior Systems Engineer with over 3 years of expertise in AWS and Azure, specializing in cloud architecture design, implementation, and support. Proven ability to deliver effective solutions while fostering strong communication.

Skills

Cloud Platforms: AWS, Azure **DevOps Tools:** Terraform, Docker, Shell Scripting **Programming Languages:** Python
OS: Windows OS, Linux, **Third-Party Tools:** Data Dog, Device 42, Tanium, Service Now

Work Experience

Infosys Ltd. | Senior System Engineer | Pune, Maharashtra

09/2021 – Present

Cloud Engineer | Boston Consulting Group

- Developed and enforced policies and procedures to optimize directory services and strengthen identity management.
- Skilled in coordinating with Development, QA, DB, and Network teams to deliver solutions for complex system issues, improving overall operational efficiency.
- Streamlined IT infrastructure workflows and improved operational efficiency by developing standardized SOPs and knowledge transfer materials.
- Leveraged strong analytical and problem-solving skills to swiftly resolve technical issues, minimizing downtime and optimizing system performance.
- Configured and managed AWS resources, including EC2 instances, S3 buckets, IAM roles, EBS volumes, Elastic Load Balancers, Auto Scaling groups,
- Managed Azure resources such as Virtual Machines, Blob Storage, Azure Active Directory (AAD) roles, Managed Disks, Load Balancers, and Scale Sets for optimal performance and scalability.
- Proactively addressed over 450+ customer support tickets, swiftly resolving issues by identifying root causes for bugs and implementing effective solutions.
- Administered DigiCert, SSL Certificate, and ACM to maintain robust security protocols and compliance standards.
- Experienced in maintaining Active Directory and managing user and team access, while securing access through conditional policies.
- Boosted application uptime through strategic configuration of Azure Load Balancers, ensuring high availability and reliability

Education

Priyadarshini Institute of Engineering & Technology, Nagpur

Aug-2021

Bachelor of Engineering in Information Technology

Achievements

3 Times INSTA AWARDS Winner | Mar – 2023 | Aug – 2023 | July - 2024

RISE AWARD - Delivery Ninja in pursuit of exceptional performance | July - 2024

Certifications

AWS Certified: AWS Cloud Practitioner

Microsoft Azure:

- AZ-900: Microsoft Azure Fundamentals
- AZ-104: Microsoft Azure Administrator