

# ABHISHEK KUMAR

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## SUMMARY

Software Engineer with 1.8+ years of experience in backend development and production support. Strong working knowledge of Java, Spring Boot, SQL, Multithreading, REST APIs, Oracle DB, and troubleshooting live system issues. Hands-on with incident analysis, query optimization, automation, and maintaining high-availability retail and logistics systems. Proactive problem-solver with strong communication skills and available to join immediately. Flexible to work in rotational shifts.

## EDUCATION

### Sharda University

2023

Bachelor of Technology in Computer Science and Engineering

## TECHNICAL SKILLS

- **Backend:** Java, Spring Boot, REST APIs, SQL, PL/SQL, Docker
- **Database:** Oracle DB 12c/19c, PostgreSQL, MySQL, MongoDB
- **Concepts:** Production Support, Incident Management, Data Structures & Algorithms, Agile SDLC
- **Domain:** Oracle Xstore POS, Oracle WMS
- **Tools:** TechOps Tools (Task Scheduler, RunMyJob), PuTTY, mRemoteNG, WinSCP, Postman

## WORK EXPERIENCE

### Trangile Services Private Limited – Trainee Engineer

Noida, India | June 2023 – Apr 2025

#### Warehouse Management System (WMS) | June 2023 – Mar 2024

- Optimized Oracle WMS for a Hong Kong-based client, improving warehouse scalability and operational efficiency by **25%**, enabling smoother end-to-end logistics.
- Performed root cause analysis for daily production issues using PL/SQL and Oracle DB, reducing system downtime by **30%** and improving reliability.
- Enhanced backend performance by optimizing complex SQL queries and automating workflows, resulting in **20% faster** inventory tracking and order fulfillment.
- Managed and monitored batch jobs using Task Scheduler and RunMyJob, ensured data integrity and uptime through proactive troubleshooting with PuTTY, mRemoteNG, and WinSCP.
- Collaborated with cross-functional teams to resolve WMS issues, reducing recurring incidents and improving warehouse workflow efficiency.
- Handled L1/L2 production support tickets, performed proactive system monitoring, and ensured issue resolution within SLA.

#### Oracle Xstore POS | June 2023 – Mar 2024

- Completed Xstore training covering core modules like Opchain, DTX, and related frameworks.
- Gained hands-on experience in developing reports, tenders, forms, and other POS functionalities using Java, Spring, SQL, and Oracle DB.
- Developed strong functional knowledge of Xstore features, enabling efficient support and customization for retail operations.
- Assisted in troubleshooting POS incidents and backend API failures to ensure smooth in-store billing operations.
- Developed and optimized SQL queries for reporting and business data extraction.
- Provided technical expertise in the Oracle Retail Price Management (RPM) application to streamline pricing strategies and assist business users.

## PROJECT EXPERIENCE

### Job Portal Web App | Spring Boot, React.js, MySQL

- Developed user authentication, job listing APIs with pagination and role-based access.
- Improved performance of listing API by indexing queries and optimizing search workflow.
- Deployed backend on local server with MySQL, performed functional testing using Postman.

## CERTIFICATIONS

- Java Spring Framework 6, Spring Boot 3, Spring AI *Udemy*
- Java Programming *Oracle Academy*
- Database Programming with SQL *Oracle Academy*

## ACHIEVEMENT

- Awarded for consistent high performance and proactive support in production environment. Feb 2025