

Dharani M

ENTRY LEVEL DATA SCIENTIST

CONTACT

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[GITHUB](#)

[LINKEDIN](#)

PROFESSIONAL SUMMARY

Seeking a position to utilize my skills and abilities that I have garnered being Subject Matter Expert in my current role and would like to develop my career in IT sector and to start my career I have learned Data Science offered by IBM (Professional Certificate).

Have delivered extensively in completing projects for my team which entails Reviewing peers. Got TCS Accolades for same apart from receiving "Star Performer" (Quarterly basis) for successive months.

EDUCATION

Kongu College of Arts and Science, Karur, Tamil Nadu

Bharathidasan University, Tiruchirapalli, Tamil Nadu

04-2014 to 04-2017

Graduated as Bachelor of Science in Mathematics and Computer Science

Master of Science in Mathematics

Graduated in 2020 in Bharathidasan University, Tiruchirapalli, TamilNadu

WORK EXPERIENCE

Customer Service Associate and Advisor in Chat and Email support.

Organization: Concentrix, Resource Pro, Tata Consultancy Service worked about to 3 Years 6 Months

Handled Customer complaints professionally through email and chat support.

Preparing daily reports and updating SOPs everyday according to update from client in process.

Trained new associate in company policies and procedures in process, fasting supportive work environment.

Troubleshooting internet issue and solving the problems according to the customer complaints via chat and providing update on products.

SKILLS AND CERTIFICATIONS

Data Science (IBM Professional certificate)

- Tools for Data Science
- Python Project for Data Science offered by IBM
- Python for Data Science, AI & Development
- Databases and SQL
- Data Analysis with Python
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Jupyter Notebook

GitHub

Web Development: HTML
Operating Systems: MS Windows
Well Versed in working with computer internet, E-mail operations and Troubleshooting process.
Completed Internship program on AWS Basics, Python overview, Cloud Overview in Capgemini (Fresher Learning Program)

Conveying client requirements to team with regards to process
Providing feedback to Team Lead and Manager at end of day
Adhering to schedule as prescribed by TL
Team working

Projects

Project on Extracting and Visualizing Stock Data using Web Scraping and yfinance library
Analyzing a real world data-set with SQL and Python(Selected Socioeconomic Indicators in Chicago)

Personal Details

Date of Birth: 20 November 1996
Gender: Female
Marital Status: Single
Nationality: Indian
Address: 827, Jawahar Bazaar, Karur-639001, Tamil Nadu, India.

Languages Known

English: Read, Write, Speak
Tamil: Read, Write, Speak

Areas of Strength

Delivery of training to new hires and peers
Able to learn quickly and use knowledge for business innovation
Able to work under pressure and handle stressful situation

Declaration

I hereby declare that all statement made are true, complete and correct to the best of my knowledge and brief