

# Harsha Vardhan Chundru

Senior Associate

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Hyderabad

## Professional Summary

Accomplished Senior Associate at TCS with expertise in manual QA, SDLC, and STLC, ensuring high-quality assurance processes. Skilled in auditing peer work, managing complex client requests, and applying strong analytical and problem-solving abilities with meticulous attention to detail.

## Experience

### Tata Consultancy Service

October 2021 - August 2024

Senior Associate

- Served as a Quality Analyst for my team, auditing the work of my peers.
- Handled tasks related to changing payment modes for New York Life policies and managing dividends.
- Addressed payment-related issues and provided policy-related information through phone calls from clients or customers.
- Also managed NIGO cases, Second-level index processes, SOPs, welcome letters, and policy surrenders upon client requests.
- Worked extensively with applications such as Rumba, AWF, Client central, Service central, DMS, Accurint, Excel and Share point.

## Technical Skills

### Manual QA skills:

- Good knowledge of SDLC and STLC
- Proficient in levels of testing, such as functional testing, integration testing, system testing, and user acceptance testing.
- Good knowledge of writing test cases
- Complete knowledge of the bug life cycle
- Good knowledge of regression and smoke testing

### SQL database:

- Expertise in DML and DDL
- Having knowledge of DCL and TCL
- Good knowledge of subqueries
- Expertise in functions
- Joins

## Education

**Vishwa Vishwani institute of Systems and Management**

2019 - 2021

MBA

**Narayana Degree College**

2016 - 2019

Bachelor of Arts

## Certifications

Work Smarter with Excel

## Projects

1. A Study on employee Health, wealth and safety measures
2. Work Smarter with Excel